

Quarhanks

Dec 18

Dear Wes

Sharon and I both would like to Thank you for seeing us on a day you were closed and taking the time to answer all our questions -

Wid' also like to Thank you for replacing the rotted boards on the roof at no extra charge. Its the only time I can recall ever getting billed for the exact figures of an estimate on anything!

I Think Thanks is also in order for your promptness on this repair. We haven't heard from anyone down there yet, but I'm sure the roof is now in A-1 Shape. We'll certainly not hesitate to recommend your services to anyone, or keep you in mind for any future repairs.

Thanks again and God Bless

Jess & Sharon Brubaker

**John & Teri Whitty
1815 Cypress Drive
Coos Bay OR 97420
September 7, 2004**

Crown Roofing Co.
P. O. Box 785
North Bend OR 97459

Attn: Wes Oaks

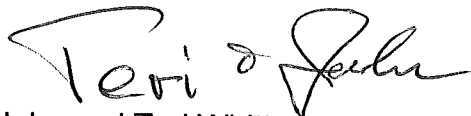
Dear Folks at Crown, and especially Wes:

Enclosed is our check in payment of your invoice for replacing the roof on our home. We also want to thank you for the careful, professional way in which the job was done, and for the fantastic work you did in replacing the damaged fascia boards on the edge of the roof. One cannot tell that they are not the originals.

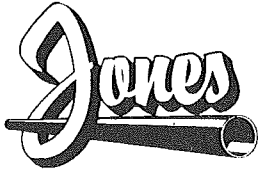
Your crew was prompt, courteous and careful. You paid careful attention to our suggestions. The roof looks perfect. You did a great job of cleanup.

All in all, having Crown Roofing handle our roof replacement was a very pleasant experience. Feel free to give us as a reference.

Sincerely,

A handwritten signature in cursive script that reads "Teri & John". The signature is written in dark ink and is positioned above the printed name.

John and Teri Whitty



**Plumbing
Heating
Refrigeration**

1899 Virginia • North Bend, OR 97459 • 756-4312

Mail to: P.O. Box 690 • North Bend, OR 97459
FAX (503) 756-5892

August 9, 1993

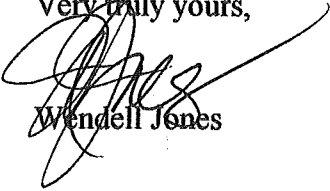
Crown Roofing
P.O. Box 785
North Bend, Oregon 97459

Dear Wes,

I want to thank you for the superb job you and your crew did on our roofing project in Coquille recently. It was refreshing to work with someone as professional, efficient and honest as you. I am quite sure our roof will last for many years to come.

Again, thanks for an excellent job. I will certainly be recommending Crown Roofing to all my friends.

Very truly yours,



Wendell Jones

Jack Zaring
1776 Stock Slough Road
CoosBay, OR 97420

Crown Roofing Co.
P.O. Box 785
North Bend, OR 97459

Gentlemen:

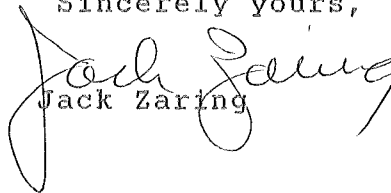
May I first tell you that once again I do appreciate having the attention of your good craftsmen for my roof problem. There isn't anyone else that I would trust with the job, to the point of not needing to be present when the work is done.

I would like also to comment on something totally unrelated to shingles; that is driving courtesy. I happened to fall in behind your team when they left for the next job and had to drive on the Catching Slough Dike Road all the way to the new bridge there at Sause's. It was their bad luck to be behind a senior citizen who was making his weekly trip to town. This guy never gets over 35 MPH as must feel it overstresses the engine. Your crew stayed back a sensible distance and didn't try to intimidate him by tailgating him. They obeyed the double yellow line all the way which is rare for most people who travel that road.

Driving discourtesy is so rampant nowadays that it truly makes such good driving worth mentioning.

Again, your thanks for an early and well-done job.

Sincerely yours,


Jack Zaring

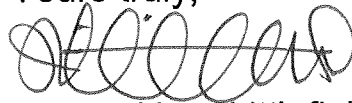
August 31, 2005

Wes Oaks
Crown Roofing Company
PO Box 785
North Bend, OR 97459

Dear Wes and Crew:

Thank you again for a great job. We appreciate your workmanship and the clean condition you left things when you were done. We have no reservations about highly recommending Crown Roofing to anyone.

Yours truly,

A handwritten signature in black ink, appearing to read "Jon and Lee Littlefield", written in a cursive style.

Jon and Lee Littlefield

March 29, 2008

Mr. Wes Oaks
Crown Roofing Co.
P.O. Box # 785
North Bend, OR 97459

Dear Mr. Oaks:

Thank you so much for your prompt response to my recent telephone inquiry. I appreciated your detailed letter of explanation regarding this matter. Thank you for your time, concern, and kindness in this matter.

I would like to take this opportunity to let you know how pleased I have been over the years that I selected Crown Roofing to install my roof and care for it since its installation many years ago. At the time, I was impressed with our conversations, your kindness, politeness, and friendliness, as well as your total business expertise when the roof was being installed. I have noticed the same fine personal attributes extend to your business secretary, as well as to Steve and his helpers, when they have come over for service calls in the past. You, as well as the people who work for you at Crown Roofing, have a fine and pleasing way of doing business that satisfies the customer completely. You should be proud of your business, its service to others, and the fine reputation you have built over the years.

I thank you for your help in this matter, and I congratulate you on your thirty successful years in the roofing business in this area. Your success is definitely due to your knowledge and expertise in your trade, as well as the kindness and fairness you have shown to your customers. I wish you all the best, and continued success in the future.

Sincerely,

Judy Reichert

Frederick Taylor

10390 Cape Arago Hwy.
Coos Bay, OR., 97420

November 28, 1994


Crown Roofing Co.
P.O. Box 785
North Bend, OR.,
97459

To Whom It May Concern:

I want to thank Crown Roofing and its employes for their quick attention to our house after the great blow of November 15 ripped away a large part of our roof. Not only did a Crown crew arrive early the following morning, but they worked in extremely hazardous conditions to install a temporary roof to stop the leaks. And two days later arrived to put on the permanent roof.

We are very grateful for this fine service.

Sincerely,


Frederick Taylor

Butch & Beckie Dunlap
3027 NW Grant Ave
Corvallis OR 97330

September 15, 2003

Crown Roofing
PO Box 785
North Bend, OR 97459

To Crown Roofing,

Enclosed is the full payment for the new roof your company installed on our home at 54373 Frontage Rd in Norway.

The new roof is beautiful, the area around the house was clean, and you even hauled away the old gutter that we had previously taken down. In short, we very much appreciate how this job was handled. Thanks to Clyde for his help. We won't hesitate to recommend your services to others.

Sincerely,

A handwritten signature in cursive script that reads "Beckie".

Beckie J Dunlap

Landes Properties
P.O. Box 966
Coos Bay, OR 97420

September 28, 1994

Crown Roofing Co.
ATTN: Wes Oaks
P.O. Box 785
North Bend, OR 97459

Re: Carport - 971 Commercial, Coos Bay
Job No. 3159

Dear Mr. Oaks:

This letter is to thank you for coming back and taking care of the concerns I had on the above project. I certainly appreciate the way you have been willing to stand behind your work. I will look forward to working with you on future projects.

Sincerely,

LANDES PROPERTIES



Donald H. Landes
Managing Partner

DHL: eo